

CAUSEWAY

FREE TO LIVE

We believe in the power of
lasting change for marginalised
and vulnerable people.

This is our Manifesto.



“Is it right that we should prejudice the ability of marginalised and vulnerable people to change and take their place in society?”

Modern slavery survivors as well as people who have gone through the criminal justice system, need more than just respect and dignity; they deserve to take their place in society, with society recognising their valuable contribution. To do so, they need the right kind of support along their own journey towards thriving futures.

This need is greater than it has ever been to ensure that marginalised and vulnerable people are able to take control of their own lives, live successfully with others, and contribute positively to society.

We’re Causeway (previously City Hearts), the UK-wide charity who believes in the power of lasting change. We take people from existing to living, and empower our service users, including survivors of modern slavery and exploitation, to find their voice and place in society.

Driven by our values, we are invested and investing in people’s futures and envision a society where a person’s value is seen, their voices are heard, and contribution recognised. It takes vision and creativity to prevent, protect and support marginalised and vulnerable people from the cycle of crime and exploitation. And it takes over 15 years of experience and unique expertise to make a lasting positive impact.

This is not an easy journey, yet we approach it with a renewed ambition and confident determination. Guided by our new 5-year strategy blueprint, we will work tirelessly to listen, advise and support, giving a greater voice to service users and survivors; and working in partnership to enlist crucial support so that we can deliver lasting change for marginalised and vulnerable people throughout the UK.

To share our commitments and direction, we are pleased to present our Manifesto. We urge you to acknowledge it and act on it.

Now is the time to join us in this journey to free marginalised and vulnerable people to find their voice in society; in doing so, we will help to improve and build the better and more understanding society that we all want and deserve.”

Ed Newton

ED NEWTON, CEO



Our Manifesto

We are Causeway and our purpose is to free marginalised and vulnerable people, including survivors of modern slavery and exploitation, to find their voice, and for society to value their place. We are committed to supporting people and to creating lasting change in each person as well as society. We strive to enable thriving futures for all.



Definitions:

Marginalised and vulnerable people:

Survivors of modern slavery and exploitation in the UK – women, men and children who need help living, not just existing. People who are or have been in the criminal justice system in the UK and who are willing to engage in the journey towards a positive contribution to society and thriving futures.

Free to live: Marginalised and vulnerable people face physical and psychological barriers that create circumstances of actual or presumed vulnerability and marginalisation – an environment which puts these people at risk to fall back into the cycle of crime and exploitation. They also often lack confidence, skills and the opportunities to voice, face, and ultimately overcome these barriers. Our services go above and beyond basic ‘existence’ support; they also free people to live as successful, positive and valued contributing members of society.

Our vision, goals, and how we will achieve them.

At Causeway, our vision is to ensure a thriving future for marginalised and vulnerable people, including survivors of slavery and exploitation.

OUR GOALS

1 Delivering excellence, pioneering new ideas for lasting change, and partnering for influence and greater visible impact.

Causeway will work to prevent, support and protect marginalised and vulnerable people from the cycle of crime and exploitation, and help them make progress by offering the right mix of services and provisions. This will ensure that they are, and remain, free to live.

Prevention:

- Training
- Campaigning
- Educating and working with those most at-risk

2 Working to prevent, support and protect people from the cycle of crime and exploitation.

3 Empowering our service users' voices alongside our own for a fairer society.

Support, to protect and help make progress:

- Safe houses
- One to one, ongoing specialist support
- Holistic crisis support interventions
- Signposting to specialist services (e.g. mental health/addictions/legal)
- Advocacy
- Counselling
- Community connection groups
- Wellbeing guidance and boosting self-esteem, confidence
- Help with meeting material, physical and psychological needs
- Goal setting
- Educating (e.g. skills, language)
- Developing opportunities (e.g. employment)
- Help with creating meaningful community relationships

Our commitments to achieve them.

Voice

- > We will help survivors and service users find their voice in society and ensure it is listened to, recognised and their contribution valued.
- > We will take survivors and service users' insights, alongside our expert network of partners, supporters and practitioners, to the heart of decision-making.
- > We seek to establish authority as a credible go-to expert and organisation with the highest standards on the prevention, support and protection of marginalised and vulnerable people in the UK.



Impact and measurement

- > We will measure our impact and improve our services' excellence using data and an insight-led approach to our decision making. This means also empowering the voice of our survivors and service users and placing them at the heart of our organisation.



Innovation

- > We will innovate, further develop and collaborate with other frontline organisations and partners to enable and expand our services where there is a recognised need.



We will be a lasting and dependable organisation for the good of all our stakeholders.

Sharing and working with others

- > We will tackle the skill gap experienced by marginalised and vulnerable people, sharing knowledge, good practice and expertise, and working in partnership with others.
- > We will work with all relevant government officials and authorities, such as the UK anti-slavery commissioner, to play a role in the prevention, support and protection of marginalised and vulnerable people.
- > We will liaise effectively and influence positive outcomes in the work of local and regional public sector agencies who we may share responsibilities with for marginalised and vulnerable people, e.g. the police, the NHS and GP surgeries, the probation service, etc.



Influence

- > We will seek to raise the awareness and opportunity for prevention, support and protection services, and the risks associated with falling back into the cycle of crime and exploitation. We will do so by commissioning in-depth research that highlights the voices and stories of those we support; it will seek to inform society with the view to change the way marginalised and vulnerable people are viewed and valued. We will also demand and deliver greater transparency on data concerning marginalised and vulnerable people.
- > We will invest in campaigns and advocate tirelessly to put the urgent need for prevention, support and progress at the fore of all strategic thinking on modern slavery and exploitation. And we will seek to influence society to better understand the positive contribution of people who have been supported out of the Criminal Justice system.



"Now I know what value I have"

CAUSEWAY 'SERVICE-USER'





CAUSEWAY

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